



Thames View Primary School
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Information Update

Dear Parents/Carers,

Thank you to everyone for their continued efforts and perseverance with the home/remote learning in whatever form you and your child/ren have been able to engage. We have now managed to make contact with almost all parents, and are working through teething issues with some of our families, whilst continuing to look for ways to make things easier for all concerned.

I wanted to thank parents too for the lovely, encouraging comments that you have been sending to teachers. We always welcome positive feedback and constructive suggestions from parents, as this helps us evaluate what we are doing well and where we need to make improvements. Whereas, we endeavour to accommodate all requests, as you can appreciate, we will not always be able to immediately cater for the needs of approximately 290 Thames View families.

If you have continued concerns or indeed a complaint, please remember to contact the school via the office e-mail office@thamesviewprimary.medway.sch.uk The ladies in the office will then forward your e-mail to the relevant member of staff.

At this point, can I remind parents of the Code of Conduct for the use of the Edmodo and Tapestry Communication and Learning Platforms. These, along with other Social Media sites are not the forums on which to vent anger and frustration towards staff members. We thank you very much for your co-operation in this matter.

With regards to submitting learning onto Edmodo, we are aware that some parents need to upload their children's learning after the daily deadline, which is absolutely fine and very welcome. However, please be mindful that teachers may not always be able to comment or feedback on these pieces of work. We do continue to appreciate every effort of all children and parents and no learning is ever wasted. Praise and reward can come in many forms, so WELL DONE to everyone – keep going.

We have had an increase in the number of YR-Y6 parents who require places in school due to being critical workers. Can I remind parents of the Government guidance, which asks parents to keep their children at home 'where they can'. Accommodating the children of critical workers is what we proudly do in order that NHS staff, carers and front line staff can do their jobs to keep us safe. In order to ensure these parents can continue saving lives and keeping people safe, it is important to keep our numbers as low as possible in each of the year group bubbles. One positive case will close a bubble for up to 10 days and potentially prevent those vital to the fight against COVID-19 from going to work. If you are a critical worker who works part time or from home please would you carefully consider whether you really need to send your child/ren into school on the days that you are at home.

Thank you once again for your ongoing support and understanding.

Best wishes and stay safe.

DL Daburn

Mrs Deanne Daburn - Head of School

